

Who ya gonna call??

In case someone needs help and you do not know who to contact, here's a helpful list!

Remember: All desktop/laptop issues (repair, maintenance, software installations and updates) and network connectivity issues should be submitted to the HelpSTAR system or contact Desktop Services at 587-HELP (587-4357).

Aesop Training –Your regional ETS Trainer (unless you are a secretary or principal, then that would be Evans Brown: ebrown@okcps.org, or 587-0828)

Aesop Usernames / Pin #s – Evans Brown: ebrown@okcps.org, or 587-0828

Avatar Usernames / Passwords & Training – Passion Bradley (pbradley@okcps.org) or your regional ETS Trainer

DIBELS – Your school DIBELS Manager, Passion Bradley (pbradley@okcps.org)

Discovery Education Streaming training & questions - Your school Library Media Specialist or your regional ETS Trainer

Edusoft Training – Your school Edusoft Manager, Allen Dobbs (edusoft@okcps.org) or your regional ETS Trainer

Edusoft Usernames / Passwords – Your school Edusoft Manager, your regional ETS Trainer or Allen Dobbs (edusoft@okcps.org)

Gates MacGinite – Anthony Kimball (ahkimball@okcps.org)

HelpSTAR training – Your regional ETS Trainer

Internet Explorer – Your regional ETS Trainer

Microsoft Office Products (Outlook, Word, Excel, PowerPoint) – Your regional ETS Trainer

OdysseyWare – Your school OdysseyWare Manager or John Divilbiss (jrdivilbiss@okcps.org)

Sharepoint Portal Questions & Training – Your regional ETS Trainer

Professional Development – Your school Professional Development Building Leader or Natalie Johnson (nrjohnson@okcps.org)

Renaissance Place (STAR Reading, Accelerated Reader, STAR Early Literacy, Math Facts in a Flash, English in a Flash, STAR Math, Accelerated Math) training and quotes for purchase – Your school Renaissance Place Manager or Your regional ETS Trainer.

SAP questions – Marsha Tidwell (csjones@okcps.org)

SAP training – Sarah Julian (sljulian@okcps.org)

SchoolDesk (Teacher Websites) training – Your regional ETS Trainer

School Website (Webmaster) training – Your school Webmaster or your regional ETS Trainer

SearchSoft questions – Shannon Freeman (sgfreeman@okcps.org)

SMART Technologies Training (Whiteboards, Response, Slates (Airliners), Document Cameras, etc.) – Your regional ETS Trainer

SMART Technologies Troubleshooting – Your regional ETS Trainer

Smartweb Training – Your regional ETS Trainer

Smartweb Usernames / Password – talk to the secretary at the elementary level or counselor at the high school level. Your regional ETS Trainer does not have access to TERMS. If further assistance is necessary, contact C'Ann Matherly (camatherly@okcps.org).

Student Computer Usernames / Passwords – Your regional ETS Trainer

TERMS - Your regional ETS Trainer does not have access to TERMS. Contact C'Ann Matherly (camatherly@okcps.org).

Technology Purchase questions / Dell E-Quotes - Your regional ETS Trainer

VPN Training - Your regional ETS Trainer